

NEW TEMPORARY BILLING POLICY

In light of the COVID-19 Pandemic, the American Academy of Pediatrics along with our insurance partners have set new guidelines to treat patients during this difficult time. These guidelines, that redefine office visits, are necessary so we can all adhere to the mandate of social distancing while offering our medical services.

To keep you healthy and in touch with our office, we have been instructed to provide alternative ways to be treated.

1. You may still come into our office. In most cases this is still preferred, as vaccinations are very important and most illness such cough, sore throat and ear infections need to be seen in person. Our particular office setup allows us to socially distance our patients from one another better than most offices. We can bring one family in a time, and then patients go directly into a room. Our cleaning has always been very thorough and constant throughout the day.

2. We are now offering Telemedicine along with in-depth phone consult appointments where appropriate. Insurance companies have been authorized to pay for these types of visits during this emergency and your co-pay may still be applicable.

Thank you for your understanding. Our primary goal has always been to keep your children safe by providing the best medical care possible.